



Willamette Management Associates

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WE WILL GET THROUGH THIS TOGETHER

At Willamette Management Associates, we are concerned about the COVID-19 pandemic. Accordingly, we have implemented procedures to safeguard the health and safety of our employees. In addition, we want to provide assurances to our clients and friends that we will continue to provide the thought leadership professional services that they expect from our firm.

In this time of national health emergency, we want to communicate our concerns—and our firm’s responses to these concerns.

- We are concerned about the health and safety of our employees and their families. We consider all of our colleagues to be our family. So we have encouraged our employees to work remotely, whenever possible. Our staff is technologically equipped to work efficiently and effectively from remote locations.
- We are concerned about the health and safety of our clients and friends. To protect our clients and friends, we will minimize (and eliminate, if possible) in-person client meetings and travel to client locations.
- We are concerned about client services, deadlines, and other commitments. We understand that clients depend on our firm’s 50-plus years of financial advisory services for time-sensitive transaction, taxation, litigation, and other needs. However long this health crisis lasts, we will be there for each and every client. We will continue to provide the thought leadership services our clients expect. We will not miss one client deadline.
- We are concerned about communications with clients and friends. All of our colleagues are immediately available by email or telephone. All communications will be immediately transferred to our colleagues’ mobile devices. When you call Willamette Management Associates, we will answer (even if our receptionist works remotely).
- We are concerned about data security. All of the client information we work with is highly confidential. While our colleagues work remotely, we have doubled and redoubled our procedures and our IT technology to ensure the security of all client data.
- We are concerned about our facilities. At each Willamette Management Associates office location, we are working with the building owners to clean and protect both our office space and the shared and common areas.
- We are concerned about our continued commitments to the profession. Many of our colleagues maintain leadership positions in professional organizations and are committed to provide continuing education lectures, professional journal editorship and authorship, professional standards development, and other thought leadership services to the profession. While in-person professional conferences are postponed for the foreseeable future, our colleagues will continue to provide leadership to the profession during these uncertain times.
- Finally, we are concerned about (and we pray for) all our friends and neighbors—whether they live and work down the street, across the country, or around the world. During a pandemic crisis, we are all friends and neighbors!

At Willamette Management Associates, we will continue to monitor the situation locally and nationally. We will adapt and respond calmly, rationally, and decisively.

We will all get through this together.

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